

Predicting Performance Degradations of Black-Box Microservice Applications

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Problem: Reactive Monitoring of Microservices

- Microservice applications as main architectural paradigm for cloud applications [1]
- Performance engineers rely on **reactive** application performance management (APM) tools
- **Proactive** performance management needed to ensure user experience and revenue

PINPOINT

[2]



[3]



[4]

[1] S. Eismann et al.: *Microservices: A Performance Tester's Dream or Nightmare?* ICPE'20, 2020

[2] Pinpoint APM by Naver Corp. Picture Source: <https://blog.naver.com/varkiry05/221441388036>

[3] Kieker Monitoring by W. Hasselbring and A. van Hoorn. <http://kieker-monitoring.net>, Picture Source: <https://twitter.com/kiekerapm>

[4] Zipkin Distributed Tracing System. Picture Source: <https://zipkin.io/>

SuanMing: Enabling Proactiveness for APMs

- *SuanMing* augments an existing reactive monitoring stack with a **proactive component**
- Weaknesses of related work (e.g. [5-10])
 - Lack of explainability
 - Require low-level hardware measurements or application logs
- Goals
 - High **explainability**
 - **No prior knowledge**
 - **Modular** and **extensible**
- Prediction process divided into four steps



[5] A. Jindal et al.: *Performance Modeling of Cloud Microservice Applications*. ICPE'19, 2019

[6] J. Lin et al.: *Microscope: Pinpoint Performance Issues with Causal Graphs in Microservice Environments*. Service-Oriented Computing, 2018

[7] Y. Gan et al.: *Seer: Leveraging Big Data to Navigate the Increasing Complexity of Cloud Debugging*. ASPLOS'19, 2019

[8] T. Pitakrat et al.: *Hora: Architecture-aware online failure prediction*. Journal of Systems and Software, 2018

[9] H. Jayathilaka et al.: *Performance Monitoring and Root Cause Analysis for Cloud-hosted Web Applications*. WWW'17, 2017

[10] L. Wu et al.: *MicroRCA: Root Cause Localization of Performance Issues in Microservices*. NOMS'20, 2020

SuanMing: Predicting Performance Degradations

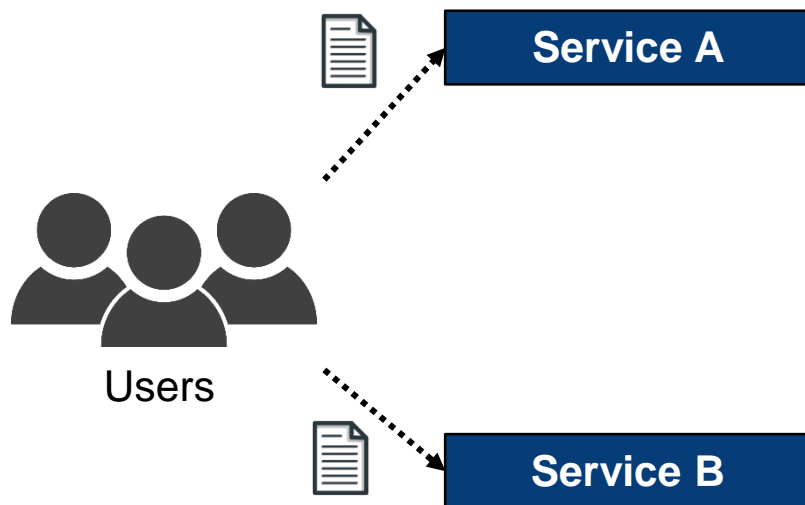
Initialization ➤ *Load Forecasting* ➤ *Request Propagation* ➤ *Performance Inference* ➤ *Root-Cause Detection*



Users

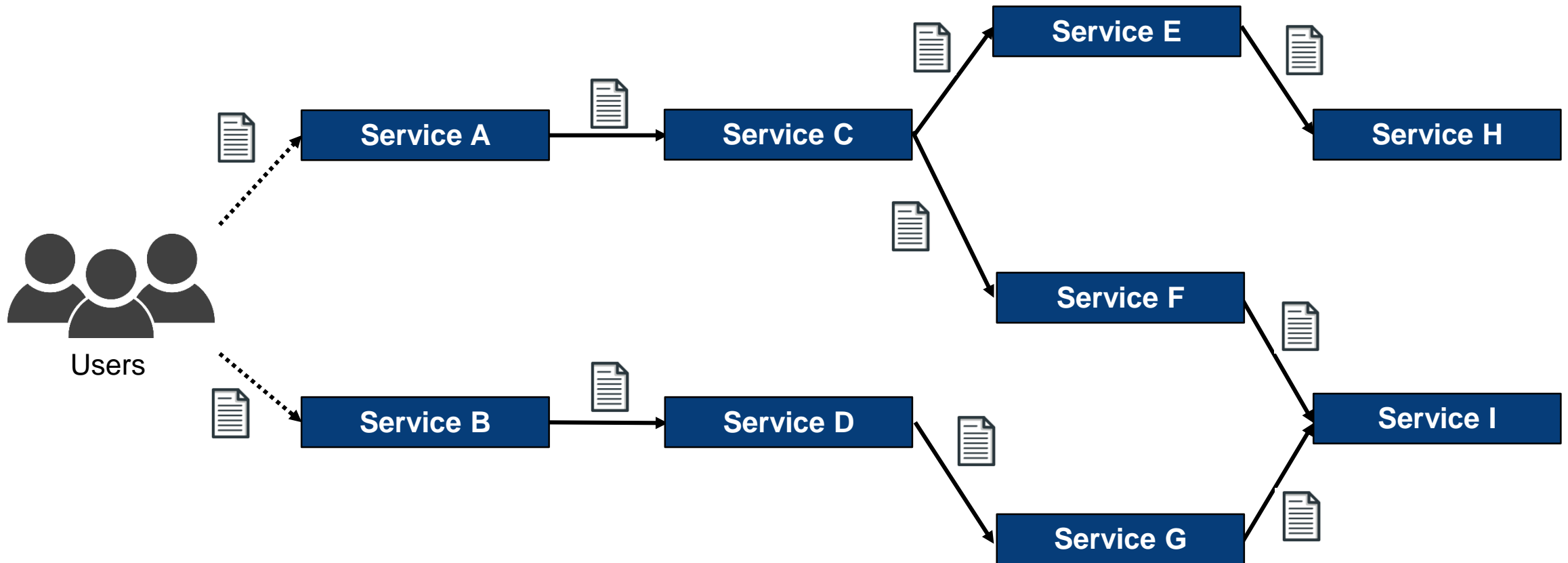
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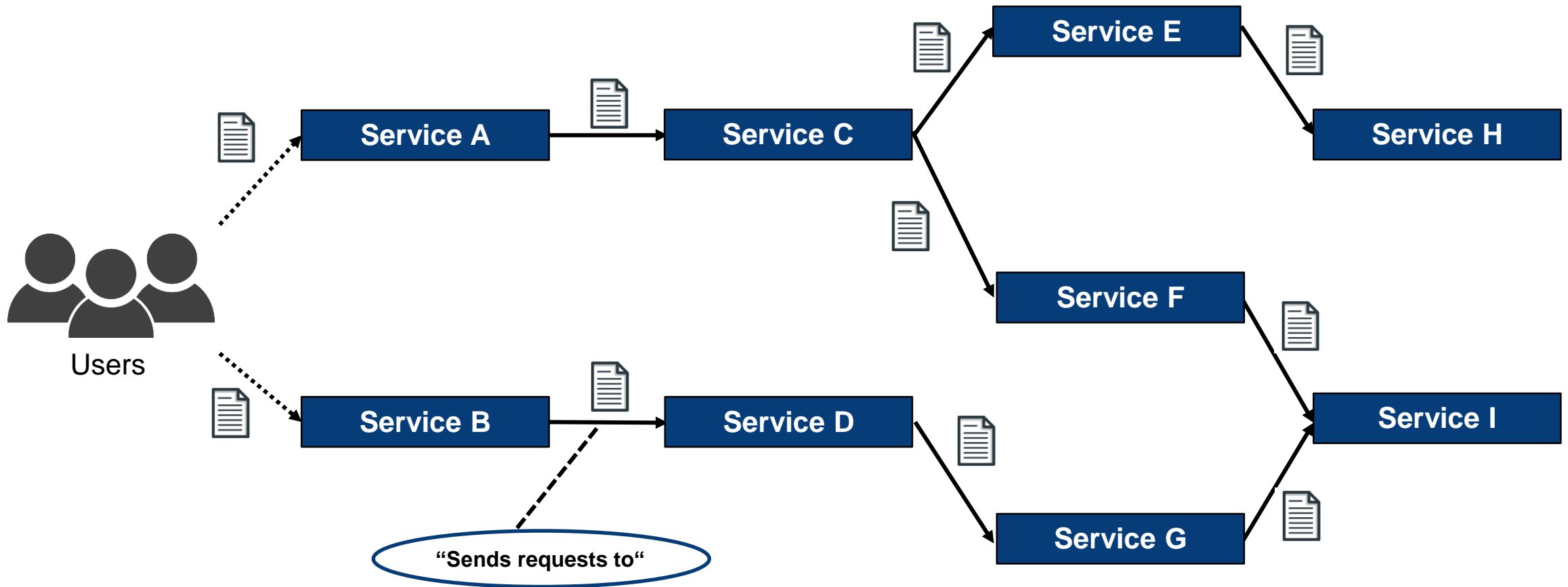
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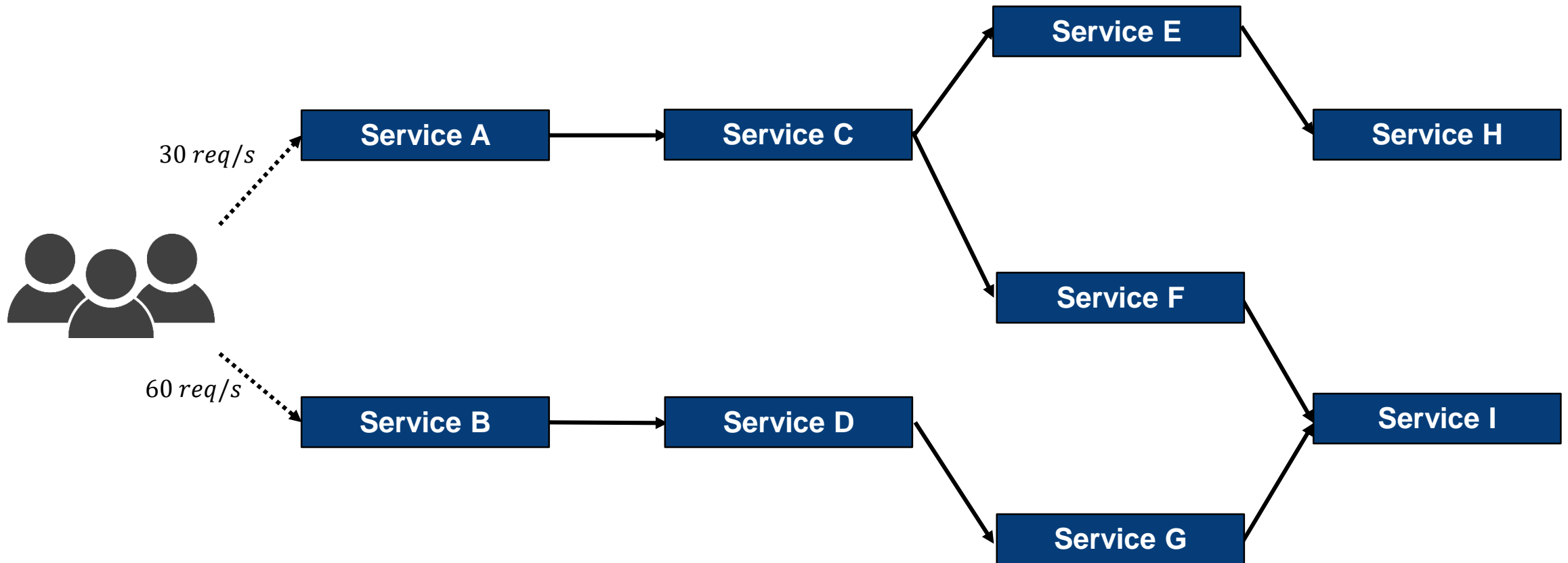
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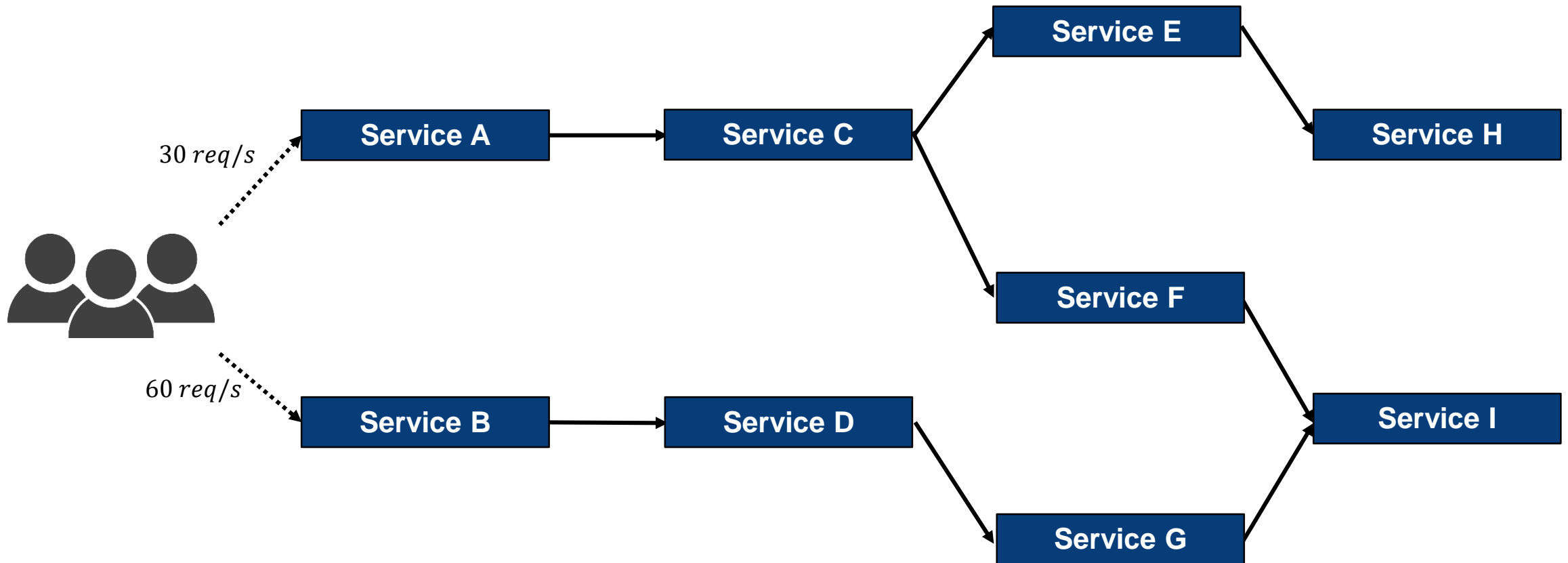
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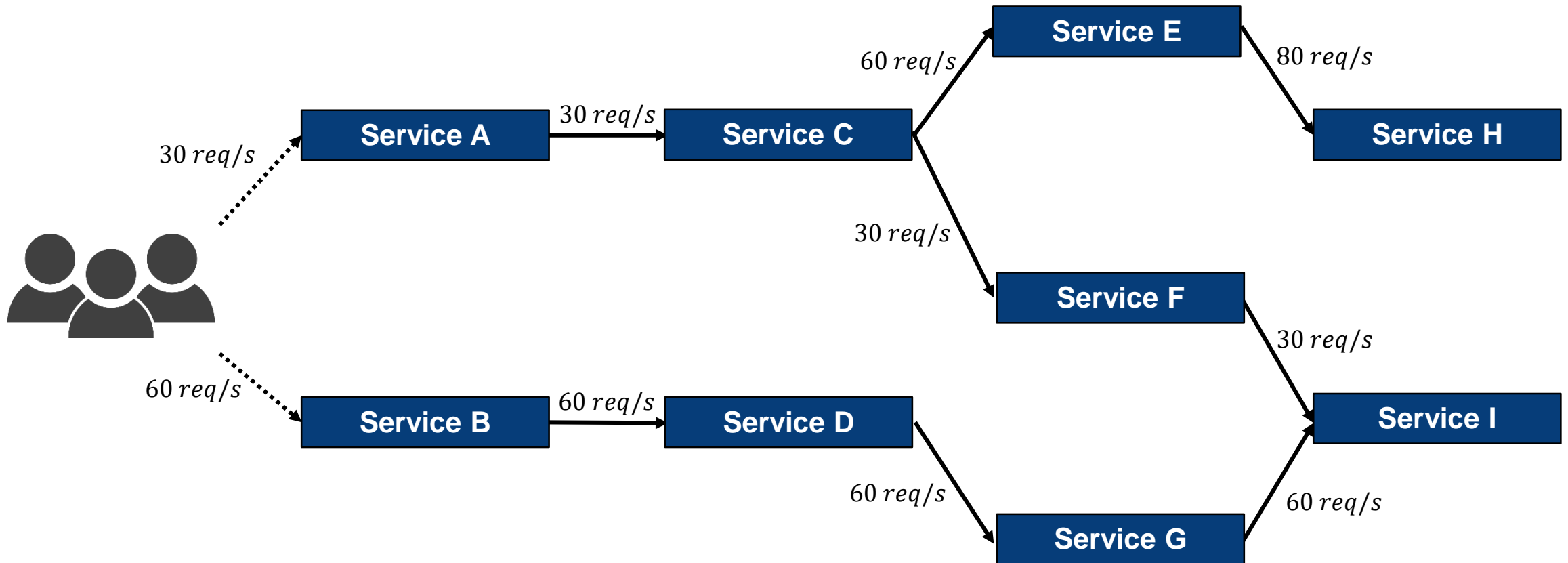
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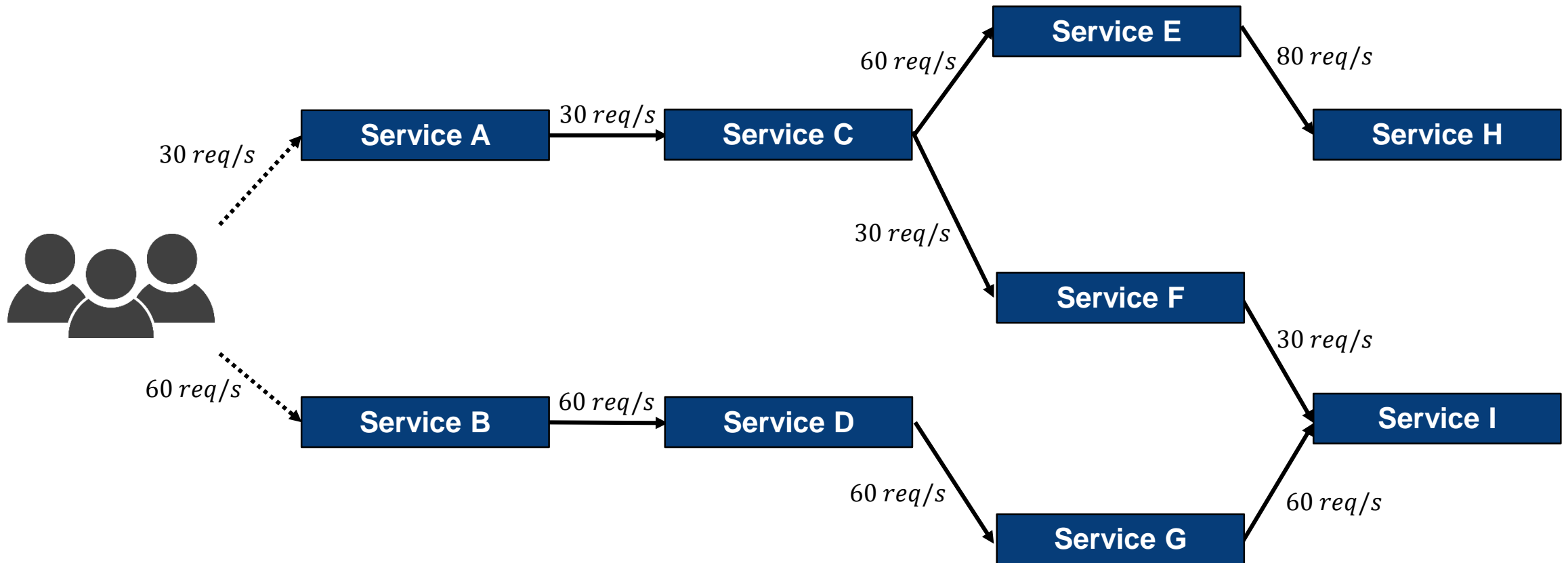
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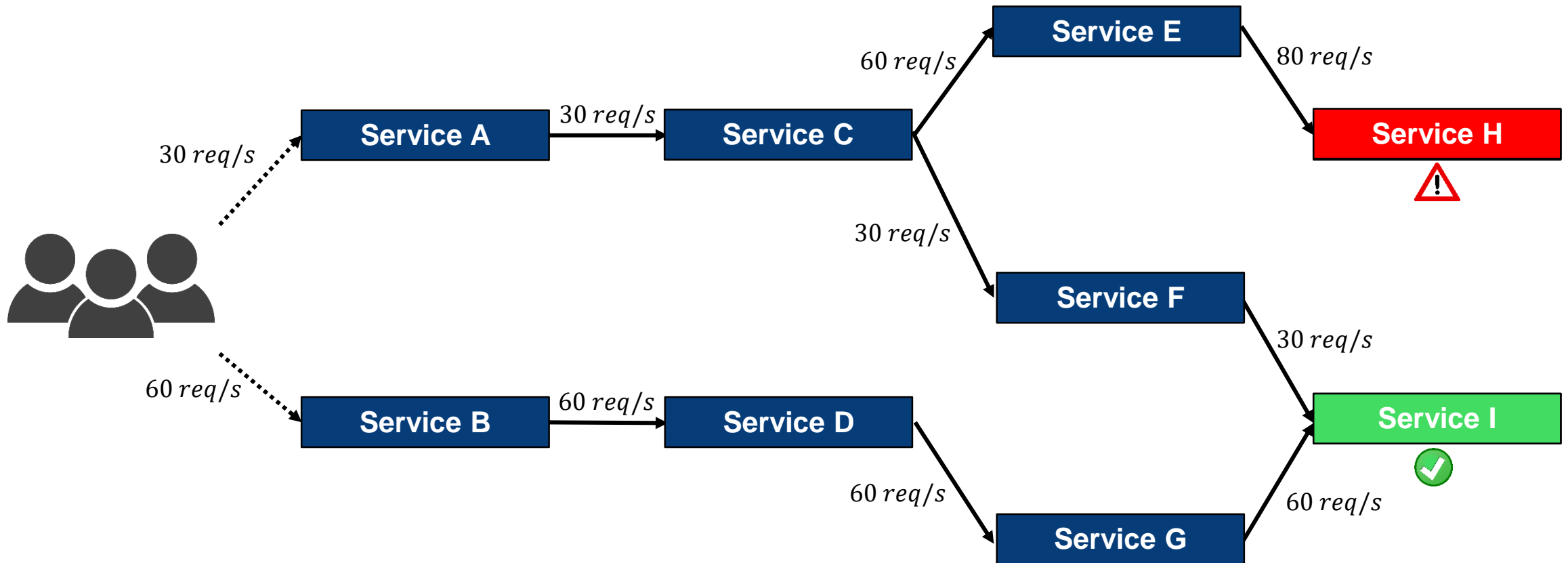
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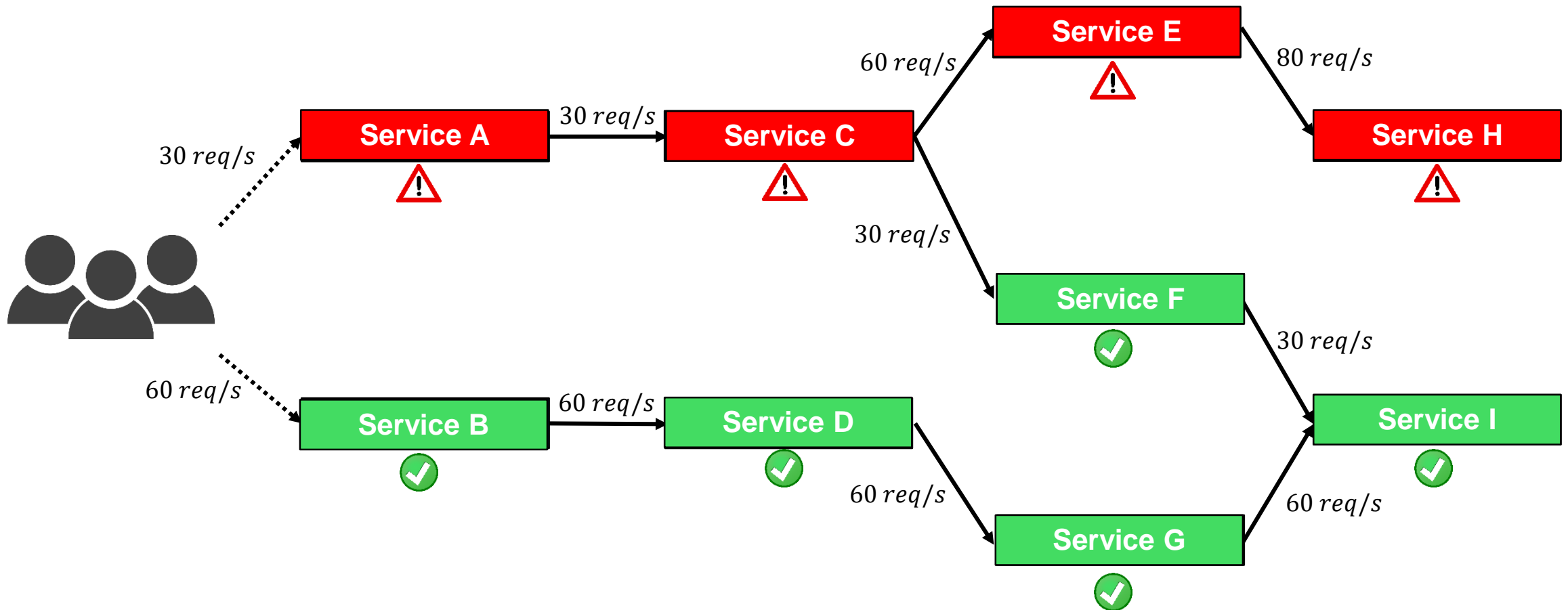
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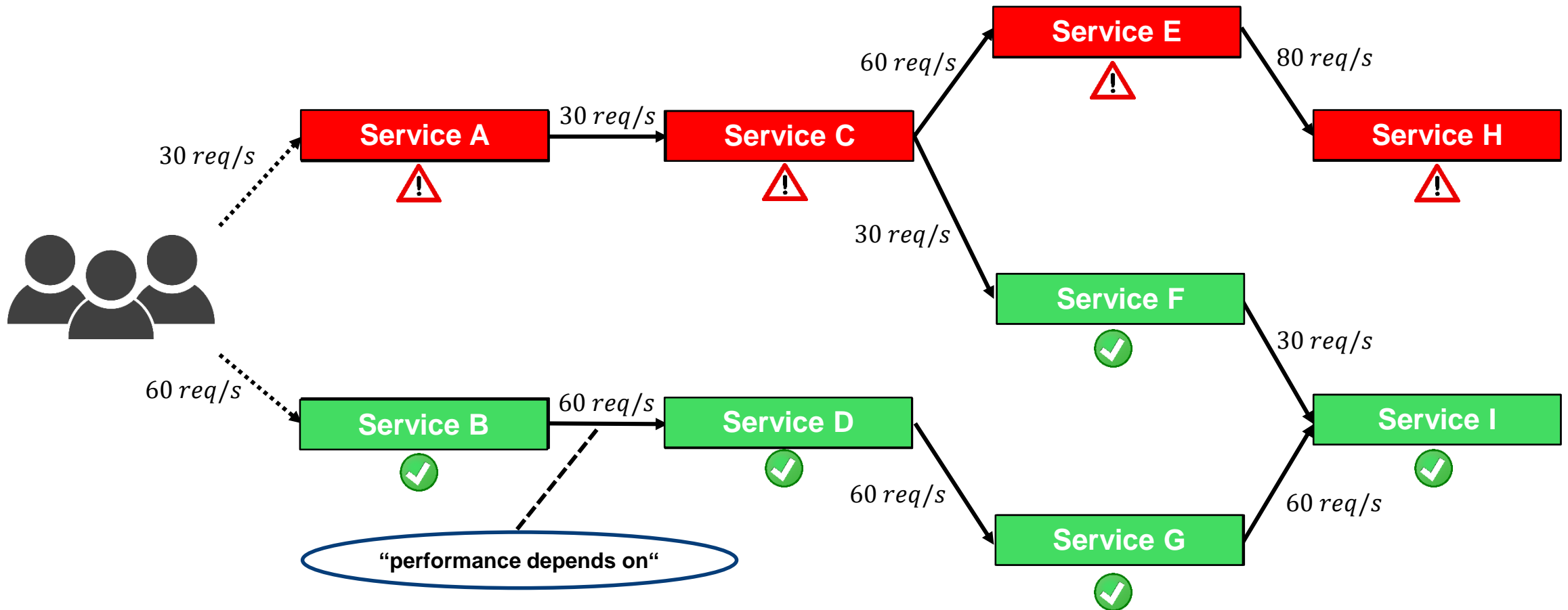
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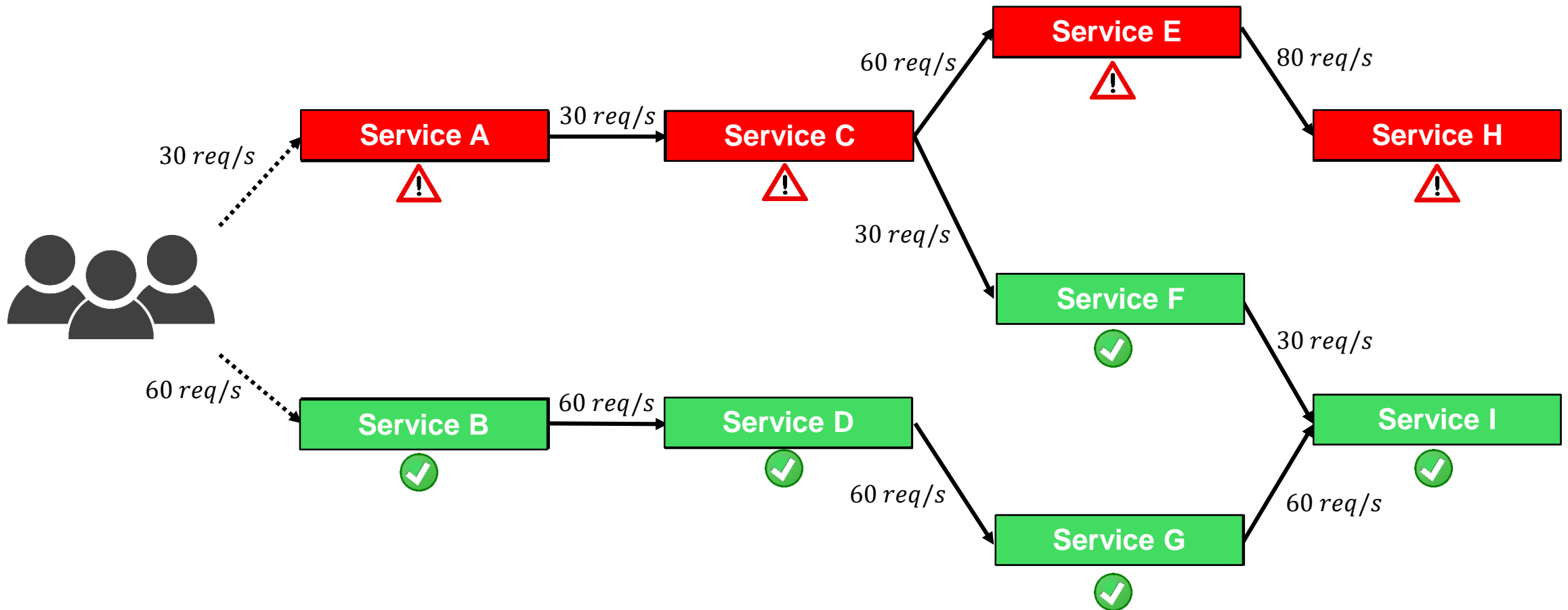
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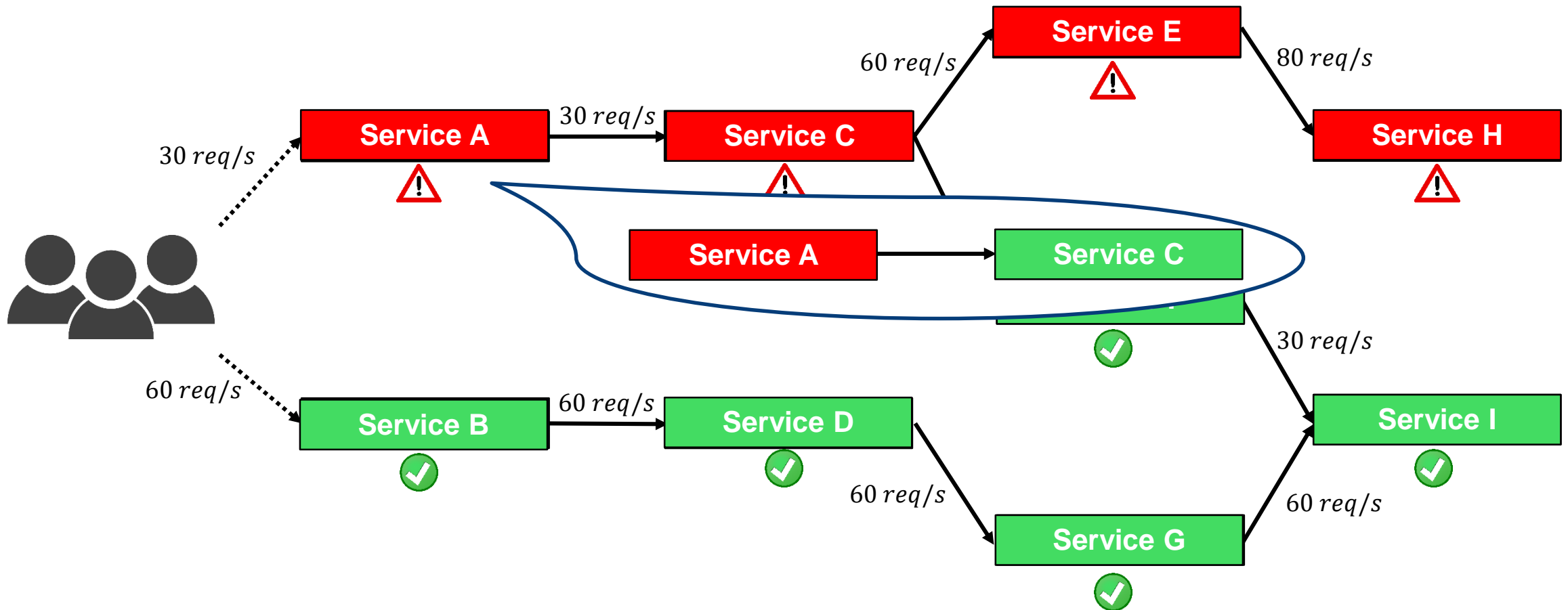
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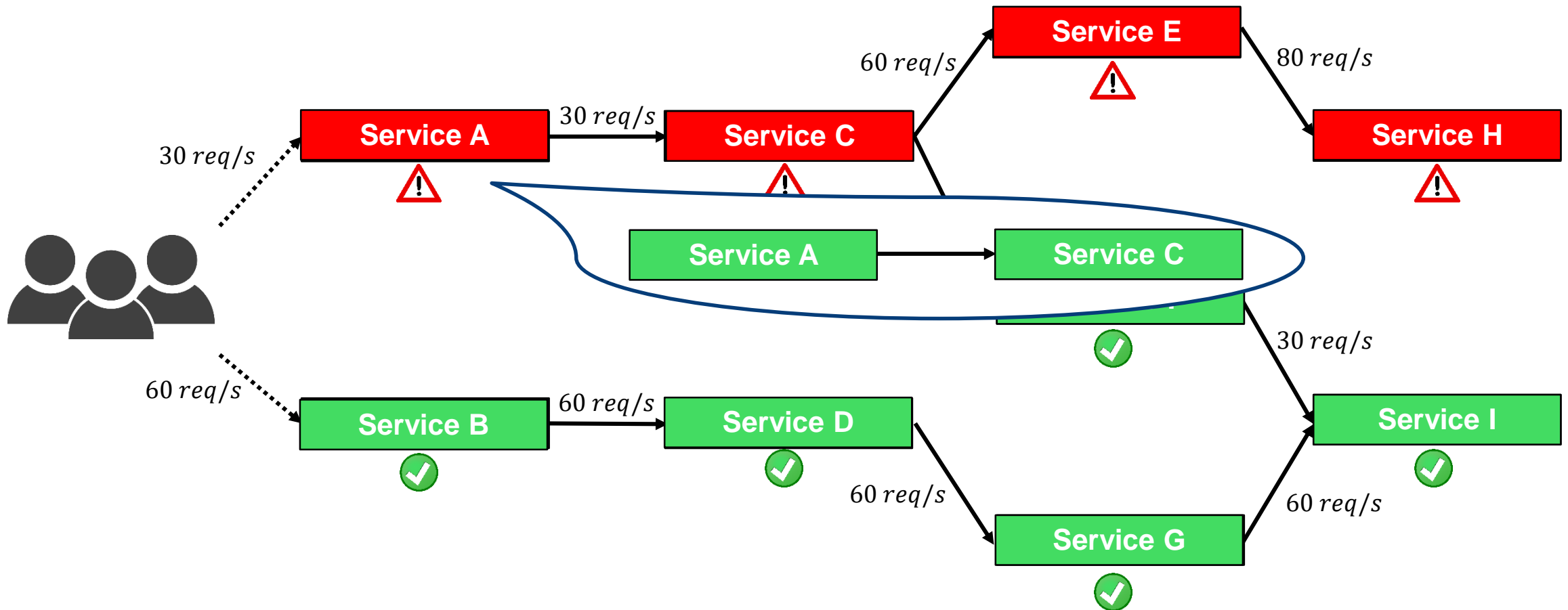
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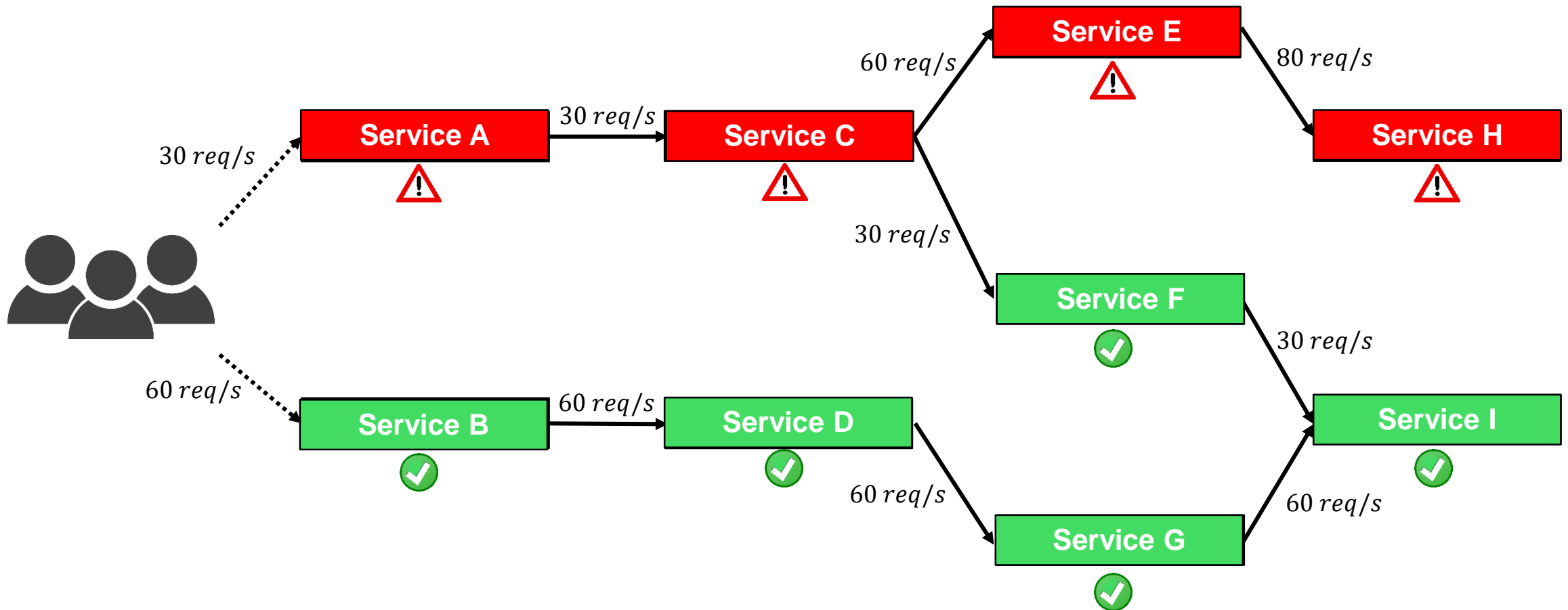
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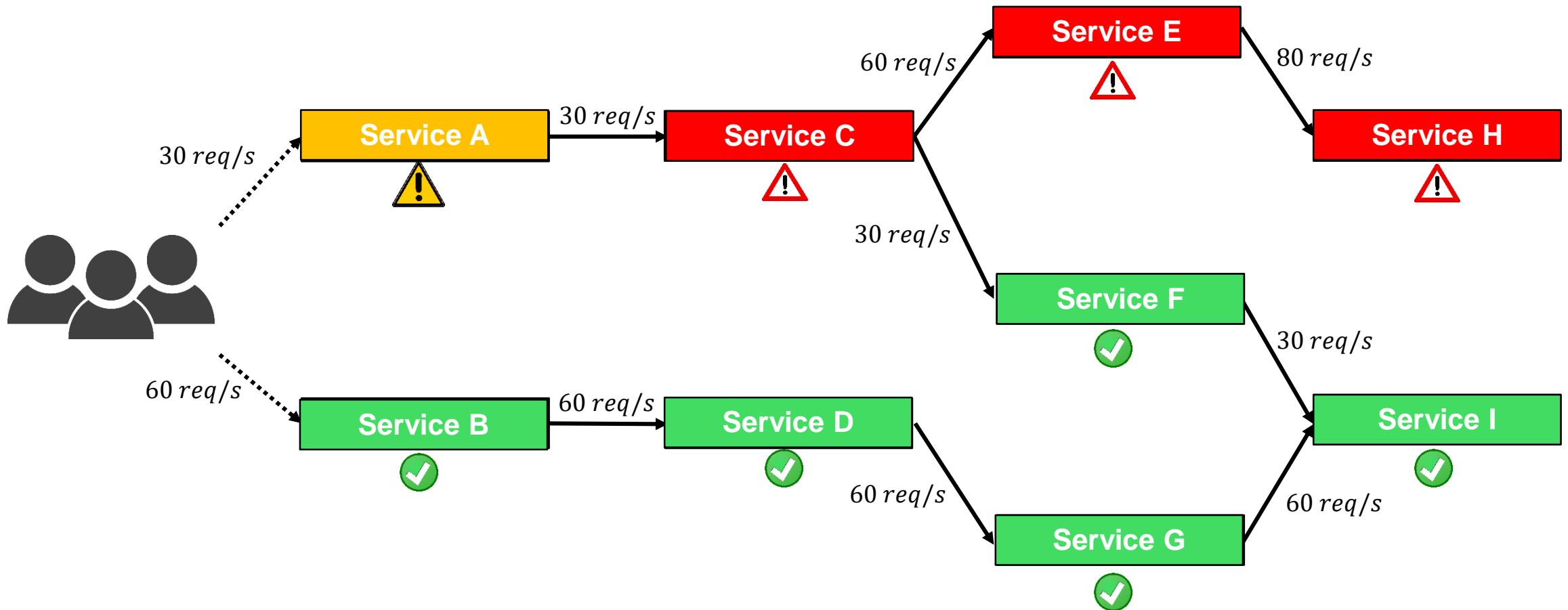
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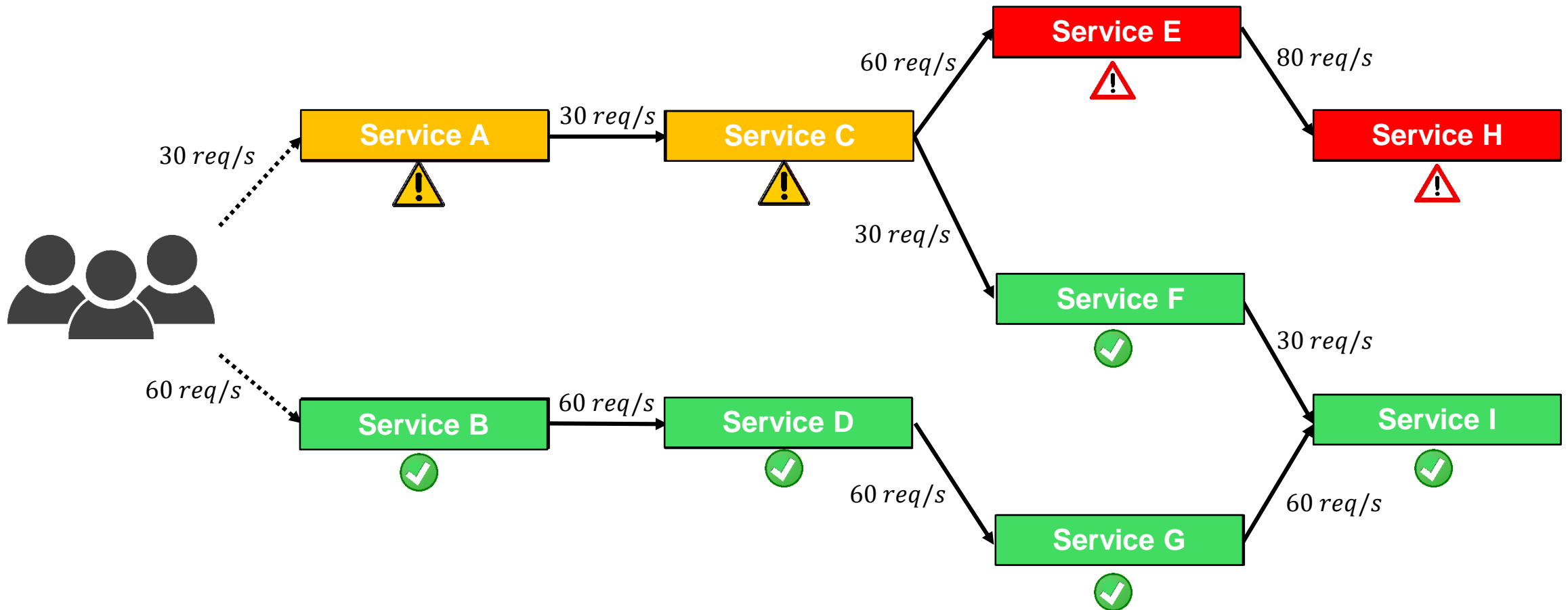
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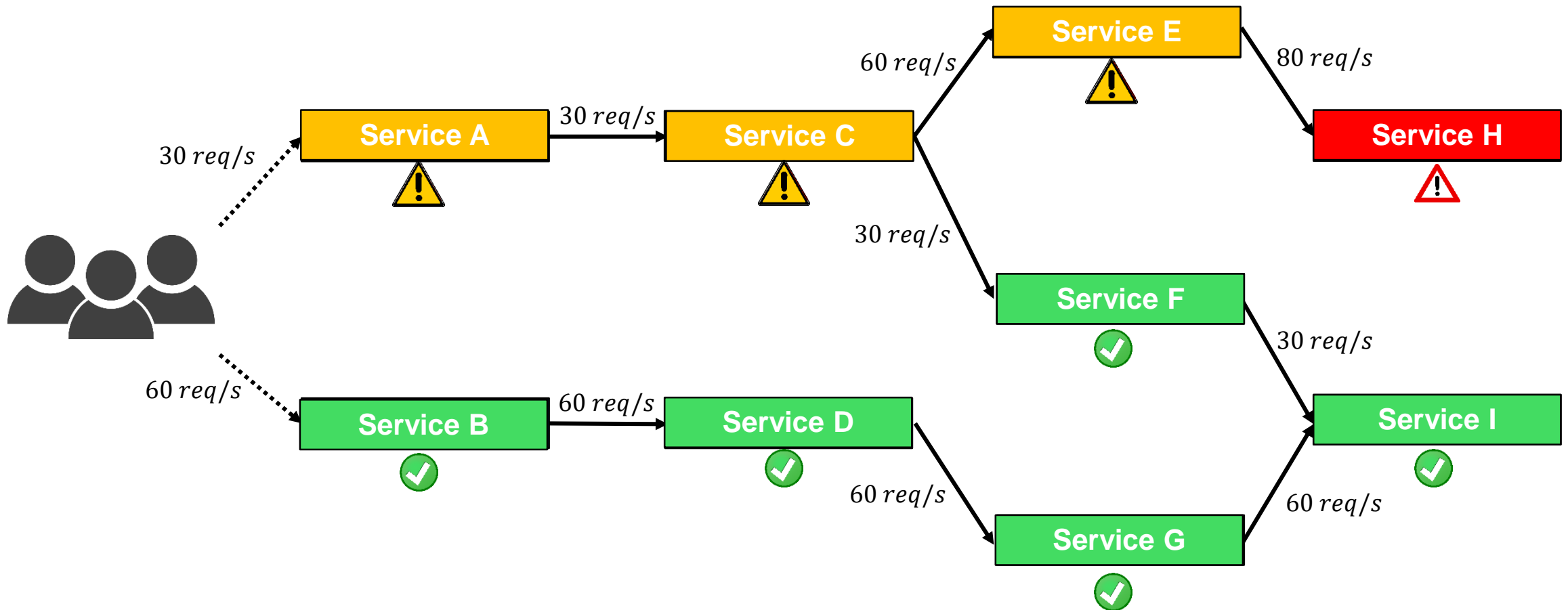
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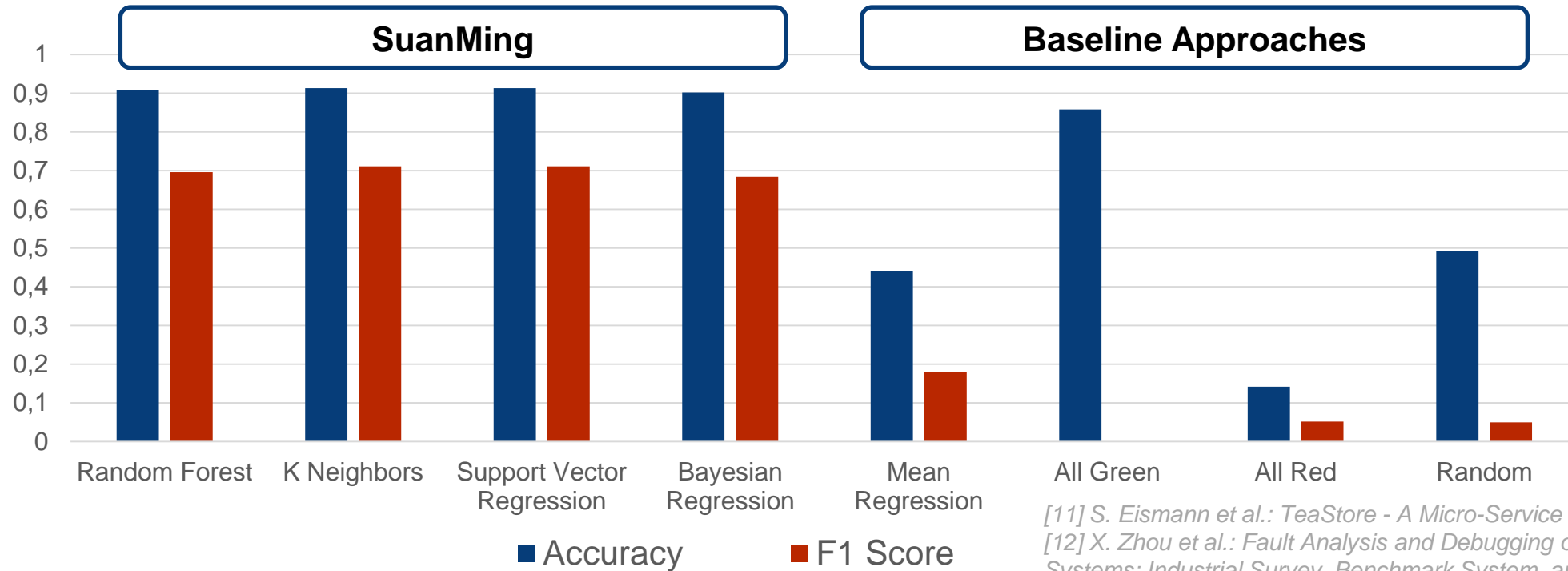
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Results

- Tests have been performed both on Teastore [11] and TrainTicket [12] applications
- Deployment in lab and real-world cloud environment
- Example question: Which time is needed to search for a train connection? Does it exceed a fixed threshold?



[11] S. Eismann et al.: TeaStore - A Micro-Service Reference Application
[12] X. Zhou et al.: Fault Analysis and Debugging of Microservice Systems: Industrial Survey, Benchmark System, and Empirical Study

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State-of-the-art reactive APM tools are unable to predict and mitigate performance degradations

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THANK YOU FOR YOUR ATTENTION